

## CORRIGENDUM

### High Court of Jharkhand: Ranchi

Date: 27.01.2017

In partial modification to the earlier Tender Notice of CAMC of all Hardware and LAN items installed in 18 Judgeships of State of Jharkhand dated 20.01.2017 the following modifications have been mentioned below:

Srl. no.	Tender details	Modifications
5.iii	The firm would have proper call logging system or would have specialized Licensed Software having Call logging and data analyzing facility of which Management Service has to be installed in High Court of Jharkhand /any of the districts or it may be a web based system. The Software should be capable for the management of the maintenance work.	<b>Keeping the original statement same</b> , the call logging system would comprise of Toll Free Number and Data Analyzing facility may be set up in 18 district courts and one in the office of undersigned.
5.v	If the firm fails to carry out repairs within 24 hours, to the satisfaction of the user, a penalty @ 15% per day of the AMC cost of the item to be repaired on half yearly basis will be charged. A call report duly signed by the user should be submitted to the concerned Judge-in-Charge /Registrar of the concerned district court and one copy be sent to the undersigned.	Instead of 24 hours it will be 48 hours.
8.	The rates quoted should be NET(exclusive taxes) and no discount or free services/offers quoted will be considered. The rate should be quoted per piece of each item of hardware and LAN separately. This is to facilitate addition or removal of equipments from the list covered under the contract. For comparing quotation of different parties the total annual value will be considered for a fixed number of equipment and LAN taken together.	<b>Keeping the original statement same</b> , it is included that Final price inclusive of all charges may be given separately.
11.	Specific Conditions a. The CAMC shall also cover damages due to following: i. High Voltage fluctuations. ii. Rat biting. iii. Burnt parts & iv. Natural Calamity.	<b>11(a)(iv) omitted.</b>

11	b.CAMC shall cover maintenance of all hardware items Computers,Printers,Scanners etc. as a whole except Printers ribbons,cartridges &Toners .	It includes DMP head also.
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All the other terms and conditions of the subject Tender remains unchanged .

**S/d**  
Central Project Coordinator  
High Court of Jharkhand